Bright Park

Help Document

Help topic	Merge Fields
Part of	Sender, Changeover, and Language Editor
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(i) Introduction

When editing certain documents, you can use merge fields to automatically include information about the booking, customer, or unit.

Currently, merge fields can be used in:

- SMS templates in Sender
- Document templates in Changeover
- Language Editor for Guest Area language fields

IMPORTANT - HOW TO USE

To use a merge field, you need to enclose it in square brackets, e.g.:

[BookNo] for booking number
[VehReg1] for vehicle registration number 1

→ Available merge fields

Booking (to use, enclose in square brackets, e.g. [ArrDate])

Merge field	What it shows	Examples
BookNo	Booking number	123456
AgentRef	Agent reference	XHR/21823934 (or 'None' if not present)
OlCinTimeSlot	Booked online check-in slot	15:00 – 16:00
ArrDate	Arrival date	Mon 09 Jan 2023
DepDate	Departure date	Fri 13 Jan 2023
BkdDate	Booked date	Mon 02 Jan 2023
NumNights	Length of stay (nights)	4
VehReg1	Vehicle registration 1	A123 ABC (or '-' if not present)
VehReg2	Vehicle registration 2	B456 XYZ (or '-' if not present)
AgentName	Agent name (private)	Group 4
AgentNamePublic	Agent name (public)	Newspaper Promotion

Customer and Family (to use, enclose in square brackets, e.g. [Surname])

Merge field	What it shows	Examples
CustNo	Customer number	123456
Surname	Surname	SMITH
MrMrsName	Salutation + surname	Mr Smith
Postcode	Postcode	EX1 1TS
EmailAdd	Email address	contact@bright-park.co.uk
PersonXName	Name used for Person Type	Person1Name = Aged 55+
	Replace X with 1, 2, 3, 4, 5, or 6	or Person2Name = Aged 18 to 54
PersonXQty	Quantity of Person Type	Person1Qty = 0
	Replace X with 1, 2, 3, 4, 5, or 6	or Person2Qty = 3
PersonTotalQty	Total quantity of Persons 1 to 6	5

Unit and Location (to use, enclose in square brackets, e.g. [UnitType])

Merge field	What it shows	Examples
UnitNumber	Unit number	AO1
LongNumber	Longer unit number	Apple Orchard No. 1
ActualPitch	Actual pitch	056
UnitType	Name of the unit type	Premium 2-bed
UnitStyle	Name of the unit style	Chalet
LocationName	Name of the location	Letting Units
LocationNamePublic	Public name of the location	Sunny Park Holiday Village
FeatureX.Name	Unit Feature name	Parking Space Location
	Replace X with Unit Feature ID	<i>or</i> Lockbox Access Code
FeatureX.NameAlt	Alternative Unit Feature name	Where is my parking space?
	Replace X with Unit Feature ID	or Access code for key lockbox
FeatureX.Value	Unit feature value	On road opposite (marked bay)
	Replace X with Unit Feature ID	or 5299